



Attorney Docket No. 9400-32

PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re: Duane Firman

Serial No.: 10/624,160

Group Art No.: 2184

Filed: July 21, 2003

Confirmation No.: 6490

For: METHODS, SYSTEMS AND COMPUTER PROGRAM PRODUCTS FOR  
CORRECTING ERRORS IN SERVICE ORDERS

April 1, 2004

Office of Patent Legal Administration  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

**PETITION TO ACCORD THE PROPER FILING DATE**

Sir:

As set forth in 37 CFR § 1.10(c) and MPEP § 506.02, Applicant hereby petitions to grant the proper filing date of July 21, 2003 rather than July 22, 2003 for the above-identified patent application as this was the date the application was deposited as "Express Mail" in the U.S. Postal Service. The following is enclosed as evidence of July 21, 2003 being the correct filing date for the application, which was properly filed under 37 C.F.R. § 1.10:

1. A true and accurate copy of the Cover Sheet for the Application showing the Express Mail signature and date on Page 2;
2. A true and accurate copy of the Express Mail Receipt, showing "acceptance" or deposit date with the USPS on July 21, 2003; and
3. A true and accurate copy of the official filing receipt for this application, sent by the United States Patent and Trademark Office, showing that Applicant was improperly given the filing date of July 22, 2003 instead of the Express Mail date of July 21, 2003.

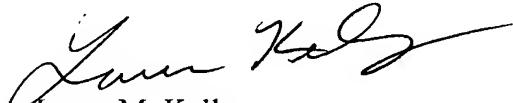
This petition is being filed promptly after Applicant became aware of the improperly accorded filing date. Accordingly, Applicant respectfully requests the granting of July 21, 2003 as the filing date pursuant to 37 CFR § 1.10.

On the basis that Applicant properly followed the requirements of 37 CFR § 1.10 and the USPTO failed to accord the proper filing date under MPEP § 505 and thus the need to file

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Page 2

this petition is due to error on the part of the USPTO, it is applicant's belief that no fee is due with this petition. However, the Commissioner is authorized to charge any deficiency or credit any overpayment to Deposit Account No. 50-0220.

Respectfully submitted,



Laura M. Kelley  
Attorney For Applicant  
Registration No. 48,441

**USPTO Customer No. 20792**  
Myers Bigel Sibley & Sajovec  
Post Office Box 37428  
Raleigh, North Carolina 27627  
Telephone: 919/854-1400  
Facsimile: 919/854-1401

**Certificate of Mailing under 37 CFR 1.8**

I hereby certify that this correspondence is being deposited with the United States Postal Service with sufficient postage as first class mail in an envelope addressed to: Office of Patent Legal Administration, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450 on April 1, 2004.

  
\_\_\_\_\_  
Lindsay L. Huey  
Date of Signature: April 1, 2004



PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

ATTY DOCKET NO.: 9400-32  
DATE: July 21, 2003

**UTILITY PATENT APPLICATION TRANSMITTAL LETTER  
AND FEE TRANSMITTAL FORM (37 CFR § 1.53(b))**

Mail Stop PATENT APPLICATION  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Sir:

Transmitted herewith for filing under 37 CFR § 1.53(b) is:

a patent application  
 a Continuation     a Divisional     a Continuation-in-Part (CIP) Application of prior application no.: \_\_\_\_\_; filed \_\_\_\_\_, the disclosure of which is incorporated herein by reference in its entirety.  
 and claims the benefit of Provisional Application No. \_\_\_\_\_; filed \_\_\_\_\_.

Inventor(s) or Application Identifier:

Duane Firman

**Entitled: METHODS, SYSTEMS AND COMPUTER PROGRAM PRODUCTS FOR CORRECTING ERRORS IN SERVICE ORDERS**

**Correspondence Address:**



20792

PATENT TRADEMARK OFFICE

Enclosed are:

1.  Application Transmittal Letter and Fee Transmittal Form (*A duplicate is enclosed for fee processing*)
2.  14 pages of Specification (including 16 claims)
3.  7 sheets of Formal Drawings (35 USC 113)
4.  Oath or Declaration
  - a.  newly executed (*original or copy*)
  - b.  copy from prior application (37 CFR 1.63(d)) (*for continuation/divisional*) [Note Box 6 Below]
  - c.  DELETION OF INVENTOR(S) (*Signed statement deleting inventor(s) named in the prior application*)
5.  Application Data Sheet. See 37 CFR 1.76
6.  Incorporation By Reference (*useable if box 4b is checked*)  
The entire disclosure of the prior application, from which a copy of the oath or declaration is supplied under Box 4b, is considered as being part of the disclosure of the accompanying application and is hereby incorporated

by reference therein.

7.  Microfiche Computer Program (*Appendix*)
8.  Assignment papers (*cover sheet(s) and document(s)*)
9.  Applicant claims small entity status. See 37 CFR § 1.27.
10.  Information Disclosure Statement, PTO-1449, and \_\_\_\_\_ references cited
11.  Preliminary Amendment (*Please enter all claim amendments prior to calculating the filing fee.*)
12.  English Translation Document
13.  Certified Copy of Application No. ; Filed
14.  Sequence Listing/ Sequence Listing Diskette
  - a.  computer readable copy
  - b.  paper copy
  - c.  statement in support
15.  An Associate Power of Attorney
16.  Return Receipt Postcard (MPEP 503) (*Should be specifically itemized*)
17.  Other:

The fee has been calculated as shown below:

	Column 1 No. Filed	Column 2 No. Extra	Small Entity Rate	Large Entity Rate
BASIC FEE			\$375.00	\$ 750.00
TOTAL CLAIMS	16 - 20 =	0	x 09 = \$	x 18 = \$
INDEP CLAIMS	3 - 3 =	0	x 42 = \$	x 84 = \$
<input type="checkbox"/> MULTIPLE Dependent Claims Presented			+ 140 = \$	+ 280 = \$
<i>If the difference in Col. 1 is less than zero, Enter "0" in Col. 2</i>		Total \$	Total \$ 750.00	

A check in the amount of \$ to cover the filing fee is enclosed.

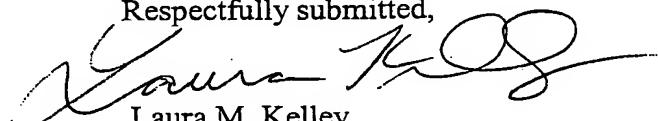
A check in the amount of \$790.00 is enclosed to cover the filing fee, PLUS the Assignment Recordation fee (\$40.00).

Please charge my Deposit Account No. 50-0220 in the amount of \$

The Commissioner is hereby authorized to credit overpayments or charge the following fees associated with this communication to Deposit Account No. 50-0220:

- a.  Additional filing fees under 37 CFR 1.16 for presentation of extra claims.
- b.  Additional patent application processing fees under 37 CFR 1.17.

Respectfully submitted,



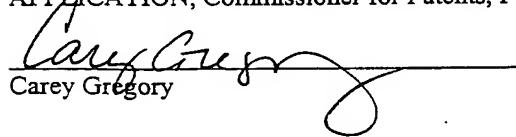
Laura M. Kelley  
Registration No. 48,441

#### CERTIFICATE OF EXPRESS MAILING

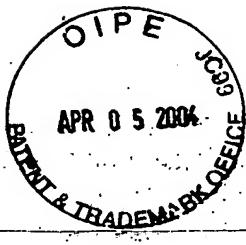
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Date of Deposit: July 21, 2003

I hereby certify that this correspondence is being deposited with the United States Postal Service "Express Mail Post Office to Addressee" service under 37 CFR § 1.10 on the date indicated above and is addressed to: Mail Stop PATENT APPLICATION, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450



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JMK



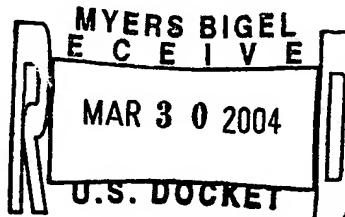
## UNITED STATES PATENT AND TRADEMARK OFFICE



UNITED STATES DEPARTMENT OF COMMERCE  
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APPL NO.	FILING OR 371 (C) DATE	ART UNIT	FIL FEE REC'D	ATTY.DOCKET NO	DRAWINGS	TOT CLMS	IND CLMS
10/624,160	07/22/2003 07/21/2003	2184	750	9400-32	7	16	3

20792  
• MYERS BIGEL SIBLEY & SAJOVEC  
PO BOX 37428  
RALEIGH, NC 27627



CONFIRMATION NO. 6490

FILING RECEIPT



OC000000012196653\*

Date Mailed: 03/26/2004

Receipt is acknowledged of this regular Patent Application. It will be considered in its order and you will be notified as to the results of the examination. Be sure to provide the U.S. APPLICATION NUMBER, FILING DATE, NAME OF APPLICANT, and TITLE OF INVENTION when inquiring about this application. Fees transmitted by check or draft are subject to collection. Please verify the accuracy of the data presented on this receipt. If an error is noted on this Filing Receipt, please write to the Office of Initial Patent Examination's Filing Receipt Corrections, facsimile number 703-746-9195. Please provide a copy of this Filing Receipt with the changes noted thereon. If you received a "Notice to File Missing Parts" for this application, please submit any corrections to this Filing Receipt with your reply to the Notice. When the USPTO processes the reply to the Notice, the USPTO will generate another Filing Receipt incorporating the requested corrections (if appropriate).

**Applicant(s)**

Duane Firman, Titusville, FL;

**Domestic Priority data as claimed by applicant****Foreign Applications****If Required, Foreign Filing License Granted:** 03/25/2004**Projected Publication Date:** 01/27/2005**Non-Publication Request:** No**Early Publication Request:** No 03-29-04 A09:53 IN**Title**

Methods, systems and computer program products for correcting errors in service orders

**Preliminary Class**

714

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**LICENSE FOR FOREIGN FILING UNDER  
Title 35, United States Code, Section 184  
Title 37, Code of Federal Regulations, 5.11 & 5.15**

**GRANTED**

- The applicant has been granted a license under 35 U.S.C. 184, if the phrase "IF REQUIRED, FOREIGN FILING LICENSE GRANTED" followed by a date appears on this form. Such licenses are issued in all applications where the conditions for issuance of a license have been met, regardless of whether or not a license may be required as set forth in 37 CFR 5.15. The scope and limitations of this license are set forth in 37 CFR 5.15(a) unless an earlier license has been issued under 37 CFR 5.15(b). The license is subject to revocation upon written notification. The date indicated is the effective date of the license, unless an earlier license of similar scope has been granted under 37 CFR 5.13 or 5.14.

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